

CLICK YOUR WAY THROUGH
a faster donation experience!



LifeSource is excited to announce the launch of **DonorID**. **DonorID** is an automated system which provides to the donor improvements in the donation experience. The system provides convenience and speed for you, and improved privacy and safety of your information. Your registration, physical exam, health history questionnaire and phlebotomy will all be performed electronically, in a paperless system. Our use of **DonorID** will provide us more time to focus and spend with you, our donor. Through the use of this program our donor flow will improve while preventing documentation errors.

INTRODUCING “DonorPass”

Our New Online Health History Questionnaire!

DonorPass provides you with the ability to complete your health history questionnaire online in the privacy of your home or office on your date of donation prior to your arrival at the collection site. FDA regulations require **DonorPass** to be completed on the same date of your donation otherwise we are not permitted to accept your answers. In addition to providing you convenience and privacy, **DonorPass** will decrease your total time to complete the donation process.

When you use **DonorPass** to complete your health history questionnaire, our new system will require you to print a **DonorPass**. The **DonorPass** is a document similar to an eTicket or electronic boarding pass you would use at an airport. **DonorPass** contains your name, date of birth and a series of barcodes that encode your responses to the health history questionnaire. Just bring the **DonorPass** to the collection site where the staff will use it to obtain your information. To access **DonorPass**, simply visit <https://donorpass.lifesource.org> and follow the instructions.

Although **DonorPass** provides you the ability to complete your Health History questionnaire ahead of time, there are qualifiers associated with it. If you complete **DonorPass** on a date other than your planned donation date, fail to bring the document, or the document's barcodes are unreadable, we will not be able to use your **DonorPass**. When one of these unfortunate events occurs we will have to ask you to complete the Health History questionnaire again. We recognize the inconvenience this may be, however, it is for the safety of our patients.

Your eligibility to donate blood will be determined by one of our qualified staff members at the collection site. As always, a qualified staff member will be available to explain any reasons should you not be eligible to donate and answer any skipped or additional questions you may have during the review of your medical history.

HERE ARE A FEW SIMPLE GUIDELINES FOR *DonorPass*

- ① **It's Quick!** The online health history questionnaire is easy to use. You should be able to complete the questionnaire in less than 10 minutes.
- ② **It is required that the health questionnaire is completed by only you.** The questionnaire must be completed in a private setting such as your home or office.
- ③ **It's Confidential!** Your information is safe. The answers you provide online are not stored or transmitted in any way. Your answers cannot be read or reviewed by anyone until the information is scanned into our computer system. Once received in our computer system, then only qualified staff members can access your information.
- ④ **It's Consistent!** The FDA requires that all donors complete a full health history questionnaire for each donation. The health history questions presented online are identical to questions presented at the collection site.
- ⑤ **Same-Day Process!** For safety, the FDA requires that the online health history questionnaire be completed on the same day as your visit to the blood collection site. Check to make sure that the collection site you plan to visit is accepting *DonorPass* before completing the questionnaire. A complete list of collection sites accepting *DonorPass* is available online at www.lifesource.org. The earliest time *DonorPass* can be accessed and issued is 12:01 am on the same day you plan to donate. A *DonorPass* that is generated before 12:01 am on the day of your visit will not be valid and you will be required to repeat the questionnaire.
- ⑥ **Printing *DonorPass*!** It is recommended that you print your *DonorPass* on a laser jet printer. Printing on a non-laser jet printer may result in the barcodes on *DonorPass* to be unable to be scanned. If the barcodes are not able to be scanned, we will not be able to process your answers to the health history questionnaire that was completed online. In this unfortunate event, to continue your life saving mission, you will need to repeat the questionnaire process at the collection site.

Thank you for your donation!!
With your help, we will continue to improve the donation experience for all donors.

